

**Duties to Clients and Customers**

## Article 1

Protect and promote your client’s interests but be honest with all parties.

## Article 2

Avoid exaggeration, misrepresentation, and concealment of pertinent facts, do not reveal facts that are confidential under the scope of your agency relationship.

## Article 3

Cooperate with other real estate professionals to advance client’s best interests.

## Article 4

When buying or selling, make your position in the transaction or interest known.

## Article 5

Disclose present or contemplated interest in any property to all parties.

**Duties to the Public**

## Article 10

Provide equal service to all clients and customers.

## Article 11

Be knowledgeable and competent in the fields of practice in which you ordinarily engage. Obtain assistance or disclose lack of experience if necessary.

**Duties to REALTORS®**

## Article 15

Ensure that your comments about other real estate professionals are truthful and not misleading.

## Article 16

Respect the agency relationships of other REALTORS®.

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## Article 6

Avoid side deals without client’s informed consent.

## Article 7

Accept compensation from only one party, except with full disclosure and informed consent.

## Article 8

Keep the funds of clients and customers in escrow.

## Article 9

Assure, whenever possible, that transactional details are in writing.

## Article 12

Present a true picture in your advertising and other public representations.

## Article 13

Do not engage in the unauthorized practice of law.

## Article 14

Be a willing participant in Code enforcement procedures.

## Article 17

Arbitrate contractual and specific non-contractual disputes with other REALTORS® and with your clients.

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