



Condensed Code of Ethics of the National Association of REALTORS®

■ Duties to Clients and Customers

Article 1

Protect and promote your client's interests but be honest with all parties.

Article 2

Avoid exaggeration, misrepresentation, and concealment of pertinent facts, do not reveal facts that are confidential under the scope of your agency relationship.

Article 3

Cooperate with other real estate professionals to advance client's best interests.

Article 4

When buying or selling, make your position in the transaction or interest known.

Article 5

Disclose present or contemplated interest in any property to all parties.

Article 6

Avoid side deals without client's informed consent.

Article 7

Accept compensation from only one party, except with full disclosure and informed consent.

Article 8

Keep the funds of clients and customers in escrow.

Article 9

Assure, whenever possible, that transactional details are in writing.

Article 10

Provide equal service to all clients and customers.

■ Duties to the Public

Article 11

Be knowledgeable and competent in the fields of practice in which you ordinarily engage. Obtain assistance or disclose lack of experience if necessary.

Article 12

Present a true picture in your advertising and other public representations.

Article 13

Do not engage in the unauthorized practice of law.

Article 14

Be a willing participant in Code enforcement procedures.

■ Duties to REALTORS®

Article 15

Ensure that your comments about other real estate professionals are truthful and not misleading.

Article 16

Respect the agency relationships of other REALTORS®.

Article 17

Arbitrate contractual and specific non-contractual disputes with other REALTORS® and with your clients.